

TERMS & CONDITIONS

eGift Card Terms & Conditions

Gift cards are issued by Karan-An Asian Boutique Restaurant and can be used for purchases made in-store.

Validity

Gift cards are valid for 3 years from the date of purchase, in line with Australian consumer law.

Redemption

Gift cards can be redeemed for food and beverage purchases. They are not redeemable for cash and cannot be used to purchase additional gift cards.

Balance & Use

Any remaining balance will stay on the card and can be used for future visits within the validity period. If your purchase exceeds the available balance, the difference can be paid using another payment method.

Delivery

eGift cards are delivered instantly via email to the recipient address provided at checkout. Please ensure all details are entered correctly, as we are not responsible for incorrect delivery due to customer error.

Lost or Stolen Cards

Gift cards should be treated like cash. Lost, stolen, or deleted gift cards may not be replaced.

Refunds

Gift cards are non-refundable and cannot be exchanged for cash or credit, except where required by law.

General

We reserve the right to update these terms at any time. For any questions, please contact us at office@karanan.com.au